

Agenda

Overview and Scrutiny Committee

Thursday, 18 February 2021 at 7.30 pm

Remote meeting via video link



This meeting will be held **remotely**. Committee Members will be provided with the details of how to connect to the meeting one day before the meeting.



Members of the public may observe the proceedings live on the Council's [website](#).

Members:

N. D. Harrison (Chair)

S. T. Walsh

M. S. Blacker

G. Buttironi

J. C. S. Essex

R. J. Feeney

K. Foreman

J. Hudson

N. C. Moses

S. Parnall

J. Paul

J. E. Philpott

K. Sachdeva

S. Sinden

R. S. Turner

Substitutes:

Conservatives: F. Kelly, J. P. King, R. Michalowski, C. M. Neame and C. Stevens

Residents Group: G. Adamson, J. S. Bray and C. T. H. Whinney

Green Party: S. McKenna and R. Ritter

Liberal Democrats S. A. Kulka

For enquiries regarding this agenda;

Contact: 01737 276182

Email: democratic@reigate-banstead.gov.uk

Mari Roberts-Wood
Interim Head of Paid Service

1. Apologies for absence and substitutions

To receive any apologies for absence and notification of any substitute Members in accordance with the Constitution.

2. Minutes (Pages 5 - 12)

To confirm as a correct record the Minutes of the previous meeting.

3. Declarations of interest

To receive any Declarations of Interest (including the existence and nature of any Party Whip).

4. Annual Community Safety Partnership Scrutiny 2020 (Pages 13 - 46)

To receive presentations from the Portfolio Holder for Community Partnerships, Surrey Police and Crime Commissioner and Borough Commander for Reigate and Banstead, and to review the work of the Reigate & Banstead Community Safety Partnership in 2020.

5. Future Work Programme (Pages 47 - 56)

To consider updates to the Work Programme for the Overview and Scrutiny Committee for 2020/21 and to consider the Action Tracker from the previous meeting.

6. Executive

To consider any items arising from the Executive which might be subject to the 'call-in' procedure in accordance with the provisions of the Overview and Scrutiny Procedure Rules set out in the Constitution.

7. Any other urgent business

To consider any item(s) which, in the opinion of the Chairman, should be considered as a matter of urgency - Local Government Act 1972, Section 100B(4)(b).

(NOTE: Under the Committee and Sub-Committee Procedure Rules set out in the Constitution, items of urgent business must be submitted in writing but may be supplemented by an oral report.)



Our meetings

As we would all appreciate, our meetings will be conducted in a spirit of mutual respect and trust, working together for the benefit of our Community and the Council, and in accordance with our Member Code of Conduct. Courtesy will be shown to all those taking part.



Streaming of meetings

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Accessibility

The Council's agenda and minutes are provided in English. However, the Council also embraces its duty to anticipate the need to provide documents in different formats, such as audio, large print or in other languages. The Council will provide such formats where a need is identified prior to publication or on request.



Notice is given of the intention to hold any part of this meeting in private for consideration of any reports containing "exempt" information, which will be marked accordingly.

BOROUGH OF REIGATE AND BANSTEAD

OVERVIEW AND SCRUTINY COMMITTEE

Minutes of a meeting of the Overview and Scrutiny Committee held at the Remote - Virtual Meeting on Thursday, 21 January 2021 at 7.30 pm.

Present: Councillors N. D. Harrison (Chair), S. T. Walsh (Vice-Chair), M. S. Blacker, G. Buttironi, J. C. S. Essex, R. J. Feeney, K. Foreman, J. Hudson, N. C. Moses, S. Parnall, J. Paul, J. E. Philpott, K. Sachdeva, S. Sinden and R. S. Turner

Also present: Councillors T. Archer (for Item 65), R. Ashford, M. Brunt, A. Horwood, G. Knight

57. APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

There were no apologies for absence.

58. MINUTES

The Minutes from the previous meeting were approved.

59. DECLARATIONS OF INTEREST

There were no declarations of interest.

60. LEADER'S UPDATE

Members received an update from Councillor M. Brunt, Leader of the Council, which highlighted the Council's continuing ongoing response to the COVID-19 pandemic. The Council had been in a good position to respond to the third national lockdown thanks to its pre-planning work. The Council had offered volunteer support for the public health and primary care rollout of the COVID-19 vaccination centres which had been well received.

The Leader highlighted the work of the community development teams on addressing food poverty, supporting food banks and setting up local food clubs for residents. Three food clubs in Merstham, Woodhatch and Horley had been established (where residents can pay an annual subscription of £1 to join and then pay £2 a week for a bag of food). Two further food clubs were due to be set up in Redhill and in the north of the borough.

He thanked the waste and recycling teams for continuing to operate normal services and clear huge amounts of additional waste. This included extra work over the Christmas period to clear the waste dumped at the Council's bring sites. The record amounts of recycling put out by residents meant that the Council had received additional revenue from paper recycling.

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Other areas highlighted were the continued high standards of maintaining the Borough's green spaces, the work of the housing and homelessness teams to support residents, including young people, and the Revenue and Benefits teams' work to support businesses and help residents with Council Tax payments,

For future plans, the Leader looked to the continuing investment in the Borough and town centres, such as Marketfield Way development in Redhill and housing projects in Cromwell Road, Redhill and Pitwood Park. He welcomed the input of the Commercial Strategy Scrutiny Panel to scrutinise the Council's commercial approach. The environmental sustainability strategy was developing well with the support of a full-time project officer and the Council was working closely with Raven Housing Trust on zero carbon housing projects. The Council was also in a good position financially even after drawing on some of its reserves.

Members discussed the following areas:

- **Vaccinations update and local data on roll-out** - Members highlighted the work of the Council's volunteers in the Borough for the vaccination programme. They asked how many people in the first four vulnerable categories had received their first and second doses and if local data figures on vaccinations received by residents going out of the borough for their vaccinations. The Leader confirmed that NHS figures were broken down by health authorities using a central database. As soon as a more local breakdown was available this information would be shared with Members.
- **Volunteering** – Members praised the work of the thousands of volunteers in the Borough during the past year and discussed ways to thank them for coming forward and recognising their hard work and gaining their support for future volunteering. One idea was to light up the Town Hall with a thank you message as part of the forthcoming Volunteers Week.

Councillor N. Harrison, Committee Chair, thanked the Leader for his update to the Committee and his work in leading the Council through the COVID-19 emergency response.

RESOLVED – that the Leader's Update and the observations of the Committee be noted.

61. PEOPLE PORTFOLIO HOLDERS UPDATE

Members received a briefing and update from the three People Portfolio Executive Members for Housing & Support, Leisure & Culture and Community Partnerships.

Councillor G. Knight, Portfolio Holder for Housing & Support, highlighted areas of work in the context of the considerable COVID-19 pandemic pressures and support for residents. Areas highlighted on presentation slides and written answers to the Committee included work with rough sleepers, housing benefit and Universal Credit claims, housing delivery in Tadworth and Redhill, continued development of affordable homes, work with Raven Housing Trust, numbers in bed and breakfast (emergency accommodation) and temporary accommodation, family support programme and money support teams' work.

Members raised questions on the following areas:

- **Achieving net zero carbon targets** – Members asked about the steps taken by the Council to encourage developers and social housing providers to achieve a target of net zero carbon by 2050. It was noted that the Council was working towards this target on current developments in the borough and was working closely with Raven Housing Trust on grant applications as well as planning work on future joint projects with significant investment in existing homes. Members highlighted the Surrey County Council ‘Green Jump Surrey’ project funding which was available to support low income households to install energy efficiency improvements.
- **Emergency and temporary accommodation** – Members noted relatively low number of families in emergency bed and breakfast accommodation. With temporary accommodation, the Council has access to 124 designated self-contained temporary accommodation units each year. Members asked for a written answer on how the average number of households in i) temporary and ii) emergency accommodation has changed in the last three years, and also what the average length of stay in emergency and temporary accommodation was currently broken down by different bedroom size properties.
- **Family Support Programme and Money Support team** – the Committee heard access to both critical services was under pressure due to COVID-19 challenges. There were waiting times of 12-14 weeks for family support referrals from Surrey County Council. However, three new staff had started on the County Council-funded programme and urgent cases were prioritised. The Money Support team had seen an increase in the number of referrals by 83% year on year due to redundancy/loss of employment, anxiety/depression or loss of family members among residents. A third member of staff had been redeployed to join the team, and they were working hard to reduce the waiting time, with priority cases allocated as soon as possible.
- **Additional Council Tax Hardship funding** – additional government funding of £754,507 was received with £430,988 awarded to 3,331 households. It was confirmed that money left over from this funding could be carried over to 2021/22 financial year.

Members agreed to invite Raven Housing Trust representatives to Overview & Scrutiny Committee in the next Municipal Year, with this noted in the Committee’s Future Work Programme 2021/22.

Councillor A. Horwood, Portfolio Holder for Leisure & Culture, highlighted areas of work which included use of the Harlequin as a community support centre for food distribution in lockdown one, providing meals for people in desperate need, housing local charity ‘Stripey Stork’ for their Christmas campaign (instead of the annual pantomime) and social media campaigns to promote digital content. In a difficult year, 125 shows and events and 44 pantomime performances were cancelled. Councillor Horwood thanked Harlequin staff for their versatility in their redeployment to support the Council’s emergency welfare response as well as the support from Councillors Michalowski, Ashford and Turner on the Harlequin Working Group and senior managers. The Council had worked with the leisure centre operator GLL to understand the impact of the pandemic, lockdowns and changes to the operations of the three leisure centres in the last year (including financial), as well as future recovery plans.

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Members discussed and asked further questions on the following areas:

- **Marketing the Harlequin and Waller Studio after lockdown** – Members asked about future plans to attract the audiences back to the theatre and cinema. It was confirmed that in the near future social media campaigns showing material from previous performances would continue. Once restrictions were lifted and the buildings could open, plans were in place for a refreshed café, community arts centre and theatre to encourage customers back to a safe place to visit to watch high quality entertainment. Members asked for a written answer on plans for raising the profile of future Harlequin events and Waller Studio films not only on social media but how event times/prices could be publicised more prominently in Redhill town centre.
- **Leisure centres** – Members said they would like to be involved and views taken into account when renewal of the future contract for managing the Borough's leisure centres was due.

Councillor R. Ashford, Portfolio Holder for Community Partnerships, highlighted areas of work including the emergency welfare response to the COVID-19 pandemic and continuing support for residents from emergency food packs, prescription delivery advice and referrals made to food bank partners and managing volunteers. From March to December, a phone-based COVID-19 welfare response service (involving redeployed Council staff at peak times) made a total of 11,467 calls with 27 volunteers making befriending calls, and 130 welfare visits. Calls had dropped in the second wave: to date over 950 calls have been made, some of which are to the most vulnerable residents with complex needs.

Community Development Workers had led regular, highly valued, COVID-19 welfare response locality meetings working with schools, officers and voluntary groups to help vulnerable households with issues such as domestic abuse, social isolation, mental health problems, as well as families struggling with children at home who were digitally excluded from online school and homework with no laptops and unable to afford broadband. It had been a particularly challenging time for officers working at the sharp end of this pandemic fallout. Community Development Workers were now working with a network of Community 'Covid' Champions of local residents, closely engaged in their communities, to help disseminate accurate public health messages.

An all-party Member consultative working group on the three Community Centres in the Borough was meeting regularly; services for older people included regular virtual Zoom exercise classes which were well attended.

- **Supporting vulnerable people in the borough** – Members thanked Councillor Ashford and officers across the Council for their work in supporting vulnerable residents in addition to keeping Council services and operations running during the pandemic.
- **Volunteers and recognition of their work** – Members asked if there was local data to capture the work of all the active volunteers in their wards at street level who had given their time to cook and deliver meals, shop for neighbours and pick up their prescriptions or hearing aid batteries. It was noted that the council website included the directory of local services, but retrospective local data would be time-consuming to collate. There were

ongoing discussions about how to recognise community voluntary efforts in addition to the Mayor's Volunteer Awards.

- **Protecting vulnerable residents** – reported scams included fraudsters early on in the pandemic offering to buy older people their shopping and then disappearing with the cash. Members asked how volunteers were validated so vulnerable people had confidence about receiving support. It was confirmed that RBBC volunteers have identity documents on them when they visit. Also, supermarkets were better at promoting pre-paid cards so older residents who rely on cash can give these to local people doing their food shopping.

Councillor N. Harrison, Committee Chair, thanked the Portfolio Holders for their presentations, and their updates to the Committee.

RESOLVED that the presentations and briefings from the People Portfolio Holder Executive Members for Housing & Support, Leisure & Culture and Community Partnerships and the observations of the Committee be noted.

62. BUDGET & CAPITAL PROGRAMME 2021/2022

Members considered the updated elements of the Service and Financial Planning 2021/22 reports following the Budget Scrutiny Panel report and recommendations to the Committee at its 17 December 2020 meeting.

Councillor T. Schofield, Portfolio Member for Finance, introduced the summary update. This highlighted improved information on government grants, particularly for COVID-19 costs and income losses, an update on council tax and business rates collections, and the central budgets. The Treasury management budget had been significantly lowered. The bottom line of all adjustments was a £235k budget call on the general reserve, lower than the £530k forecast in the preliminary budget reviewed in December, although some funding would also be drawn from specific risk reserves.

Councillor N. Harrison, Committee Chair, welcomed the report and update to the Committee. It showed that the Council had a well-planned and effective budget in the coming year particularly given the challenges of the COVID-19 pandemic. Members commented that good progress had been made which was set out in the summary update report. Members noted the proposed full and final pay offer of 1.3 percent to staff and unions and asked to be kept updated.

Members thanked Councillor Schofield, the Interim Head of Finance, Pat Main, and the Finance team for their work.

RESOLVED – that the updated elements of the Budget and Capital Programme 2021/22 and the observations of the Committee be noted at the Executive on 28 January 2020.

63. RECOVERY SCRUTINY PANEL UPDATE

Members considered the Recovery Scrutiny Panel report and recommendations to the Committee.

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Chair of the Panel, Councillor N. Harrison, introduced the item. The Panel had met on 15 July and 14 October 2020, and 14 January 2021 and reported after each meeting to the Committee and the Panel had completed its work. The recovery work that the Panel had scrutinised would continue with regular updates to the Committee. The Panel had sought assurance that the work will continue to ensure that the Council's communications strategy to residents is effective, especially in relation to messaging on COVID-19 issues.

Members noted that the Recovery Scrutiny Panel had been set up following the first lockdown in 2020, resulting from the global pandemic, and the Council's emergency response to it. As the pandemic lingered into 2021, the Panel also reviewed the second wave response of the Council in tandem with the ongoing recovery work. The second wave response included support to the most vulnerable residents.

Councillor R. Ashford, Portfolio Holder for Community Partnerships, underlined that the welfare response was now targeted towards those with the most complex needs, assisting with shopping, prescriptions and emergency calls but society had changed and many families and elderly and vulnerable people now had improved support networks or the Council could call on volunteers to assist. There was increased need due to isolation, depression and mental health issues.

It was noted that social media and email communications were important in communicating the Council's messages, but a proportion of residents did not have access to email addresses or virtual meeting applications such as Zoom, particularly elderly people. Telephone contact was also important. Social media such as What's App and online neighbourhood groups were now vital communication streams. Members stressed that being proactive in these areas to disseminate factually accurate and clear messages was important.

Members continued to be updated with fortnightly briefings from the Leader of the Council, Councillor M. Brunt.

Mari Roberts-Wood, Interim Head of Paid Service, confirmed that the Council used its email database, in accordance with data protection rules, as a way of reaching residents with regular updates. The Council was very aware of digital exclusion among residents; the communications strategy could be shared more widely in the future with Members.

Councillor T. Schofield, Deputy Leader and Executive Member reporting to the Panel, recognised that when the first lockdown was called it had been a very challenging time for the borough as an unprecedented event in all our lifetimes. He was proud of the Council's response and the way it had been handled showed the strength of the officer teams in the borough, working closely with Members, to serve the residents in a time of need. Any lessons learned would be incorporated into what had been achieved. He thanked the Head of Corporate Policy, Cath Rose, for the support she had given to the recovery programme and Recovery Scrutiny Panel.

RESOLVED - that the Committee (i) Notes the observations of the Recovery Scrutiny Panel in relation to the progress of the Recovery workstreams and the proposals for future recovery (ii) Agrees that the Recovery Scrutiny Panel be wound up and that future oversight of this activity takes place via the usual mechanisms with regular updates to the Overview & Scrutiny Committee (iii) Considers the

Recovery Scrutiny Panel's recommendations that: (a) Assurance is sought that work will continue to ensure that the Council's communications strategy to residents is effective, especially in relation to Covid messaging; and (b) Recognising that new ways of working established during the pandemic will become business as usual, the Portfolio Holder for Corporate Policy & Resources is requested to review relevant ICT arrangements and provide an update to the Committee in due course.

64. CALENDAR OF MEETINGS 2021/22

Members discussed the Council's proposed Calendar of Meetings 2021/22.

It was noted that Overview & Scrutiny Committee would meet later in July 2021 (15 July) to allow more time between June and July Committees.

The Budget Scrutiny Panel would meet on 1 December 2021 to allow more time to consider report and recommendations before Overview and Scrutiny on 9 December 2021.

Members asked if Planning Committee meetings could be moved forward to avoid two major Committee meetings on consecutive evenings in the same week. Officers would take this away to consider.

RESOLVED – to note the Calendar of Meetings 2021/22 and the observations of the Committee.

65. CONSTITUTION OF COMMERCIAL STRATEGY SCRUTINY PANEL

Clerk's note – this agenda item was taken before Minute item 60.

Members considered the scope of work, membership and draft timetable for a proposed Commercial Strategy Scrutiny Panel.

Councillor T. Archer, Portfolio Holder for Investment and Companies, introduced the report and draft terms of reference. He welcomed the proposed Member scrutiny and added that the timetable was indicative at this stage. It was noted that the final Commercial Strategy would be agreed by the Executive.

Members discussed whether it should be a Panel made up of five or seven Members. The Committee agreed that the Chair of Overview and Scrutiny, Councillor N. Harrison, would finalise this with other Group Leaders.

RESOLVED – that the Commercial Strategy Scrutiny Panel be constituted to support the ongoing development of the Council's Commercial Strategy.

66. FUTURE WORK PROGRAMME

Members considered and noted the Committee's Future Work Programme.

Members asked for an update at the next meeting on the ongoing complex legal work on Trust Funds including the Reigate Baths.

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67. EXECUTIVE

It was reported that there were no items arising from the Executive that might be subject to the 'call-in' procedure in accordance with the provisions of the Overview and Scrutiny Committee Procedure Rules.

68. ANY OTHER URGENT BUSINESS

There were no items of urgent business.

The Meeting closed at 9.32 pm

Annual Review of Community Safety

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18th February 2021

Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

Agenda Item 4

What is Community Safety?

Community safety is about feeling safe whether at home, out and about, or at work.

It relates to quality of life and being able to pursue the fullest benefit from domestic, social and economic lives without fear or hindrance from crime and disorder.

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It therefore touches on a wide range of issues and is affected by the work of different teams and partner agencies.

Community Safety Statutory Requirements

Crime and Disorder Reduction Act 1998 and the Anti-Social Behaviour, Crime and Policing Act 2014:

- Community Safety Partnership - work with partners to reduce crime and ASB
- Responding to Community Triggers
- Managing Domestic Homicide Reviews
- Public Space Protection Orders
- Prevent / Channel – identify & support those at risk of being drawn into terrorism
- National Referral Mechanism – report instances of modern slavery
- DA support and awareness when the DA Bill receives Royal Assent in 2021

Non-Statutory Activity

- Public realm CCTV
- Get Connected – tackling serious violence and youth exploitation
- Awareness raising campaigns

Context of Community Safety in 2020

COVID – 19

- Restrictions on face to face work
- Prioritising the community welfare response
- Moving JAG and CHaRMM to virtual platforms
- Responding to summer peak in ASB

Establishing a Reigate & Banstead Community Safety Partnership

- Enables a local focus
- Development of a local CSP plan
- Building strong local partnerships that can collaborate on issues of Community Safety

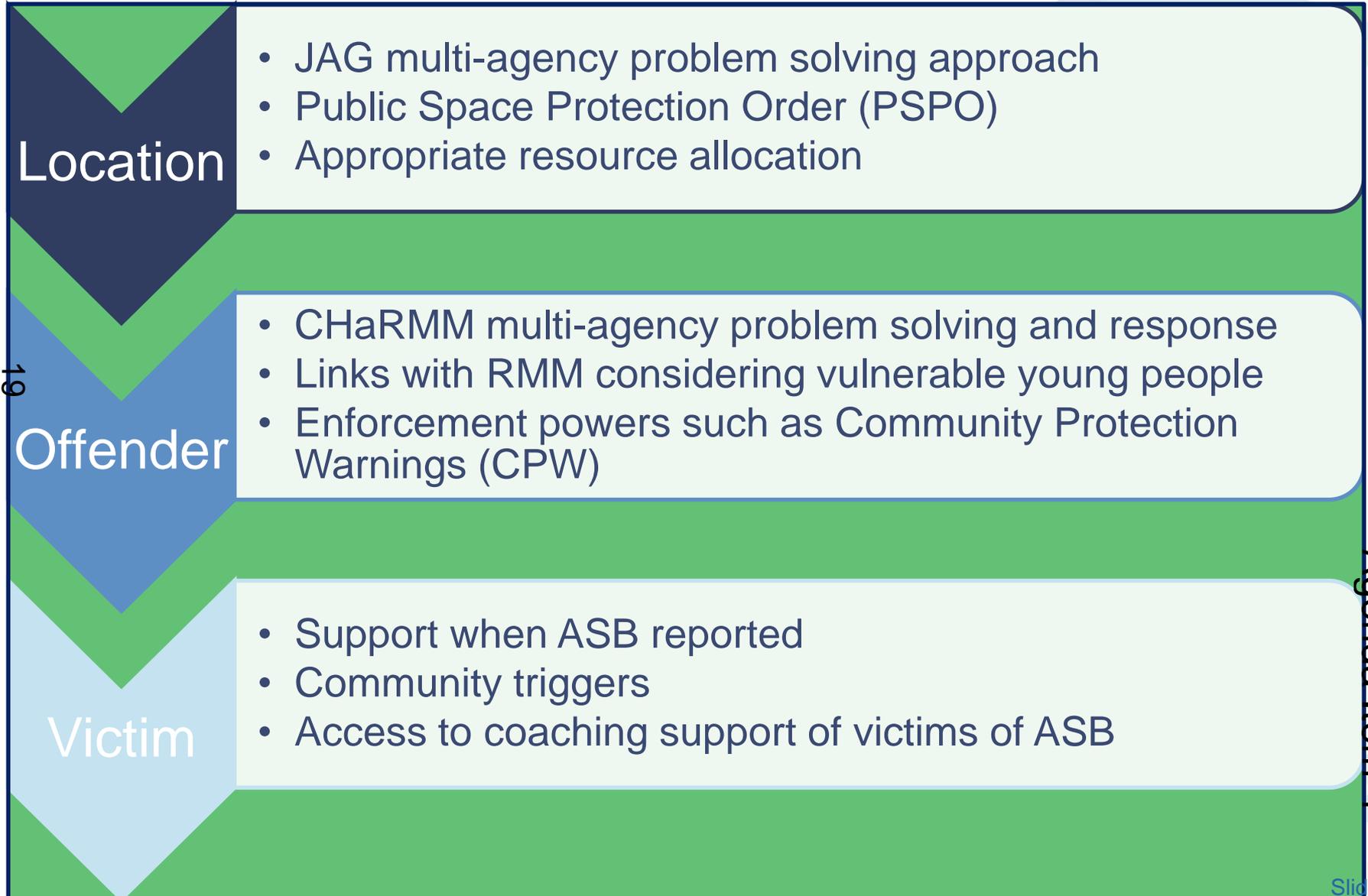
What we said we would do in 2020

Planned Action	What we achieved
Review the East Surrey Community Safety Partnership to ensure its efficiency and effectiveness	New Reigate & Banstead Community Safety Partnership established
Support an alternative giving campaign to reduce risk of serious organised crime associated with begging	Paused due to COVID but will pick up once restrictions have sufficiently reduced
Prepare a report for Executive on the options for CCTV	Report delivered and political decision reached, rationalisation project has started
Prepare for new statutory requirements as a result of new legislation (DA Bill 2020)	Working closely with SCC colleagues and RBBC services so we are ready for the Bill as it passes through the House of Lords

What we said we would do in 2020 cont.

Planned Action	What we achieved
Delivering the RBBC Community Safety Action Plan	Community Safety have delivered against the priorities in the plan and will develop the plan further as part of the new Reigate & Banstead CSP.
Increase attendance at CHARMM and JAG meetings	Attendance has increased and the virtual platform has been welcomed. Average attendance at JAG is 16 (increase of 4) and average attendance at CHaRMM is 17 (increase of 5)

Anti-Social Behaviour



Agenda Item 4

Case Study – Reigate Priory Park

Agenda Item 4

Concern

- Fires, gatherings, damage and disorder during the summer
- Local residents and members of the public raising concerns
- Welfare and safeguarding issues apparent

Action

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- Convened a specialist Joint Action Group (JAG)
- Worked with Surrey Fire and Rescue Services (SFRS), Police, local community group, local shops, JET, Licensing, Green Spaces, YMCA
- Regular visits by the SFRS, use of police dispersal powers, engaged with young people, alcohol licence checks undertaken
- Regular police patrols
- Joint litter engagement patrols

Outcome

- Reduction in ASB reports
- Engagement and safeguarding of young people
- Fire education provided
- Tightening of licence obligations
- Enhanced links with Reigate Action Group
- Greenspaces staff felt supported
- Reduced calls of service and complaint to Council and Police
- Closer liaison with Reigate College

Case Study – Cannabis Community Protection Notices

Concern

- Cannabis fumes impacting neighbours' comfort with opening windows during warm weather and Covid restrictions

Action

- Contact with complainants and partner agencies, written evidence obtained via Police
- Prepare evidence and issue Community Protection Warnings / Notices to identified persons

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Outcome

- 8 cases were reported to RBBC
- 3 cases resulted in the issue of warning notices
- The 5 other cases were resolved by early intervention.
- Clearly indicated that RBBC would prosecute if the warnings were breached
- Provided details of services if recipient wanted support relating to drug use
- All warnings issued were adhered to
- Follow up with complainants to ensure their concerns were dealt with and that they are not being victimised at all

Case Study – Public Space Protection Order

Agenda Item 4

Concern

- The current Redhill PSPO established in 2017 required a full review by the Council and Ward Councillors for the area it covered
- This process was a legal requirement requiring public consultation

Action

- A full public consultation process was carried out
- Local businesses and stake holders in the effected areas were canvassed
- The YMCA advertised the survey to allow young people voices to be heard
- Police and council data was reviewed in relation to use of the powers

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Outcome

- Following public consultation and review of data a new PSPO established for Redhill to run from 2020-2023
- Feedback from the consultation was acted on providing clearer wording focused on anti-social cycling and eye level signage in the PSPO zone.
- The order supports a number of options available to tackle ASB within Redhill
- Use of the order was recorded as 17/18=30, 18/19=48, 19/20=15* Covid effected

Domestic Abuse

- Provide financial support to East Surrey Domestic Abuse Services and Reigate & Banstead Women's Aid
- 2 further Domestic Homicide Reviews (DHRs) commissioned
- Supported local & national DA awareness raising campaigns (e.g. Ask for ANI)
- Sharing issues and discussing good practice through the East Surrey Domestic Abuse Working Group

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Serious Organised Crime (SOC)

Through awareness and partnership working we tackle:

- County Lines Drug dealing – Remains a threat despite Covid
- Economic begging- Community Protection Warning processes used on persistent beggars but Covid has decreased the frequency of visits
- Slavery- Continued awareness raising and understanding
- SOC briefings for staff and Members.

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Agenda Item 4

Prevent

- PREVENT is a national policy and procedure to identify concerns of people being drawn into terrorism
- In early 2020, finished implementing the recommendations of the independent review of our Prevent compliance.
- Continued attendance at county wide Prevent Management meetings
- Continued effective dialogue with local communities through Community Development Network meetings, which since Covid have been held virtually

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What next?

In 2021 we will:

- Develop the Reigate & Banstead Community Safety Partnership and adopt a new Community Safety Partnership priorities plan that will show outcome measures
- Implement the CCTV rationalisation project over the year
- Ensure the learning highlighted through Domestic Homicide Reviews is captured and disseminated
- Continue to adapt in responding to a global pandemic
- Continue to support victims of Domestic abuse
- Continue to tackle ASB perpetrators and support victims
- Continue to promote and use Serious Organised Crime briefings via our JAG process
- Ensure we are working in accordance with our Prevent Policy

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Reigate and Banstead Overview & Scrutiny Committee

Community Safety Partnership

David Munro

Police and Crime Commissioner for Surrey

Your PCC in Surrey

Holding Surrey Police to account on behalf of residents

- Responsible for the **Police and Crime Plan**
- Monitors Force performance
- Sets the police budget
- Promotes joined-up response to local issues, and collaborates regionally and nationally
- Funds and supports crime prevention and support for victims



Listening to you

- 1,771 emails, comments & phone calls in 2020
- Online meetings – ASB & littering in Reigate
- Reigate concerns: antisocial behaviour, antisocial driving, obstructive parking
- ‘Policing your Community’ engagement event - you can still watch the recording



Achievements

- More officers and operational staff serving Surrey's communities – over 100 in post and more to come
- Improved satisfaction of Surrey residents – up three places to 7th nationally
- “*Surrey Police reassured and helped beyond belief.*” – victim satisfaction remains high



Office of the Police and Crime
Commissioner for Surrey

What you paid for

- 156 additional officers and operational staff by March 2021
- 63 officers at local level, including Neighbourhood Specialist Officers & Rural Crime Officers
- Central Problem Solving Unit created – helping to improve the solve rate



Supporting our communities

- £427,000 to over 30 organisations through the PCC's Coronavirus Support Fund
- New refuge space created with Surrey partners for survivors of domestic abuse
- Additional support to tackle anti-social behaviour, anti-social driving and speeding
- Further £2.5m invested in supporting victims and promoting community safety



Image: Reigate and Banstead Women's Aid

Tackling crime

- Anti-social behaviour
- Burglary and theft
- Covid-19
- Domestic Abuse
- Drugs
- Fraud
- Sexual offences
- Vehicle Crime
- Violence
- Traffic



Covid-19

- Vast majority of residents are abiding the rules – THANK YOU.
- Surrey police are out in the community.
- Four E's – less explaining needed: Engage, Explain, Encourage, Enforce
- Business as usual: Burglary, drugs and supporting the most vulnerable

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Office of the Police and Crime
Commissioner for Surrey

Council tax 2021/22

- 4,400 responses and 2,600 consultation comments
- Proposal accepted: 5.5% increase = £1.25 increase on a Band D property /month
- 2,600 comments:

Affordability

Support

Local presence



What will I get?

- 5.5% increase in policing element of council tax – 10 extra officers and 67 operational staff
- More support for investigations, rural crime & road safety
- Progress – 192 new officers & staff since 2019:

	Police Officers	Total officers & staff
2019/20	1,917	3,741
2020/21	2,022	3,933



Office of the Police and Crime Commissioner for Surrey

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Inspector Alex Maguire



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Reigate and
Banstead
Borough
Commander

Reigate and Banstead Borough Policing

- We have two main uniformed teams in Reigate and Banstead:
- Neighbourhood policing teams (NPT) who provide 24/7 response to calls coming in to police. There are 5 teams each with between 2 to 3 sergeants and a team of up to 16 officers. The officers do a set shift pattern of 2 Earlies, 2 Lates, 2 Nights.
- Safer Neighbourhood Teams (SNT) who focus on local communities in the area and work closely with external agencies to solve problems. Reigate and Banstead are divided into three, North, South and Central.
- This team consists of the Borough Commander, 3 Sergeants, 9 PCs and 19 PCSOs. We also have 2 Youth Engagement Officers. They do a mixture of earlies and late shifts.
- We work alongside a Designing Out Crime Officer (DOC) with over 30 years experience in policing.
- We also have divisional support from Proactive and investigations teams.

Demands, Issues and Trends in Reigate and Banstead

The Reigate and Banstead Specialist Neighbourhood team (SNT) concentrate on chronic issues focusing on:

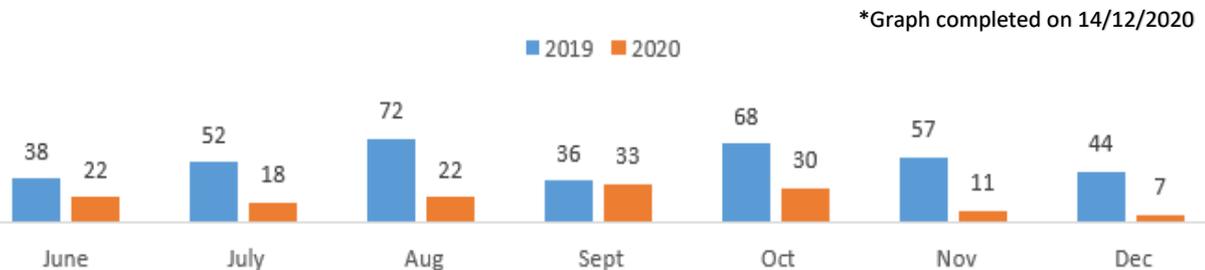
Protecting the vulnerable

Targeting prolific offenders

High harm crimes and crimes which have a serious impact on the community



Burglary residential



Protect – Pursue - Prevent

Crime – Prevention and Investigation

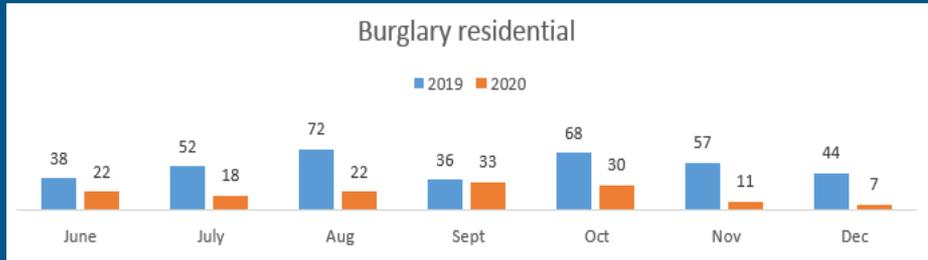
- Drug related criminality
- Burglary
- Anti-Social Behaviour

Engagement – Schools/Colleges and local communities.

ASB – Working in Partnership

- Youth ASB, drug related criminality, 'cuckooing', begging, domestic abuse, mental health

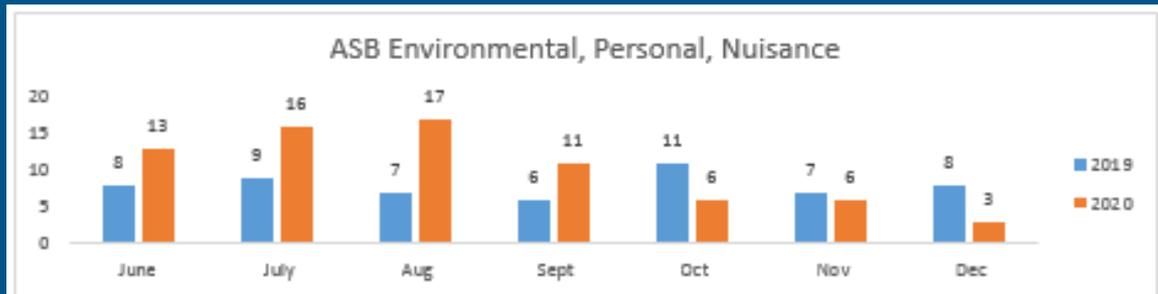
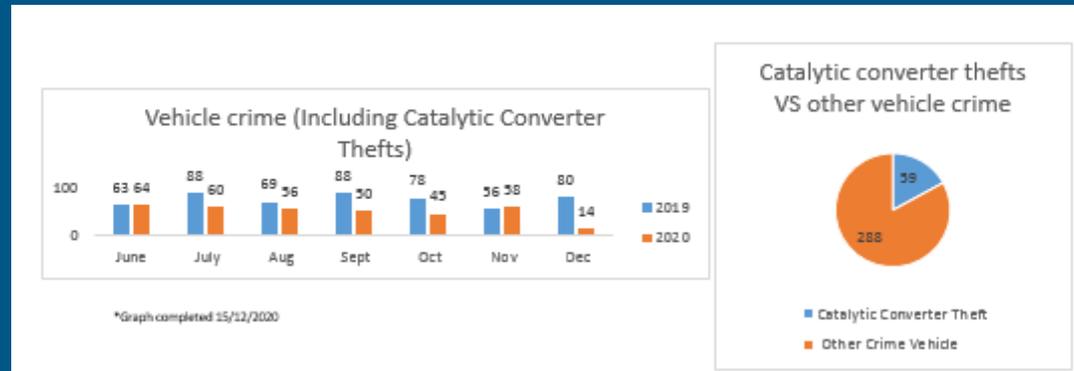




A 57.5% DECREASE in **Burglaries** compared to 2019
194 less offences



A 33.5% DECREASE in **Vehicle crime** compared to 2019
175 less offences



A 28.5% INCREASE in **ASB** compared to 2019
16 more offences

Policing in the Pandemic

4 Step Approach, 4E's

- Engage
- Explain
- Encourage
- Enforce

**32 FPN's given so far
in Lockdown 3**

Priorities for 2021

- ❑ Reducing and tackling anti-social behaviour
- ❑ Protecting the vulnerable by tackling drugs in the community
 - ❑ Reducing violence in local community
 - ❑ Building better relationships with community groups
- ❑ Maintaining reduction in Burglaries across the borough.

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SIGNED OFF BY	Head of Legal and Governance
AUTHOR	Catriona Marchant, Democratic Services Officer
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EMAIL	catriona.marchant@reigate-banstead.gov.uk
TO	Overview and Scrutiny Committee
DATE	Thursday 18 February 2021
EXECUTIVE MEMBER	Not applicable

KEY DECISION REQUIRED	No
WARDS AFFECTED	All Wards

SUBJECT	Overview and Scrutiny Committee's Work Programme 2020/21
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RECOMMENDATIONS
<ul style="list-style-type: none"> i. To consider the proposed future work programme for the Overview and Scrutiny Committee, set out in Annex 1; and ii. To note the Action Tracker (Annex 2) from the last meeting.
REASONS FOR RECOMMENDATIONS
<p>The work programme for the Overview and Scrutiny Committee was recommended by the Overview and Scrutiny Committee at its meeting on 20 February 2020 and was recommended by Executive on 27 February 2020 that it be approved by Council. Following Annual Council's decision on 28 May 2020 to constitute a separate Audit Committee, the Overview and Scrutiny Work Programme was updated.</p> <p>Arrangements for implementing this year's work programme have progressed and the latest plans are outlined in Annex 1. In addition an Action Tracker (Annex 2) which sets out the resolutions and requests from the previous meeting is added to the Agenda.</p> <p>This is a standing item to keep the Committee informed and to prepare for upcoming business.</p>

Agenda Item 5

EXECUTIVE SUMMARY

Background information

The selection and prioritisation of work is essential if the scrutiny function is to be successful, add value and retain credibility. This proposed standing item gives the Committee an opportunity to view and comment on future planning of the Overview and Scrutiny work programme.

Work Programme 2020/21

The Work Programme 2020/21 is a useful tool in planning the overview and scrutiny work programme. The Future Work Programme will be updated before each meeting and feed into the Corporate Forward Plan.

Recovery Scrutiny Panel

A Recovery Scrutiny Panel considered the Recovery Plan and workstreams set up by the Council following the Covid-19 pandemic and emergency response. Recommendations from this O&S Panel will be reflected in the Work Programme 2021/22.

Action Tracker

The Action Tracker sets out the written requests for information from the previous meeting.

STATUTORY POWERS

1. The *Local Government Act 2000* (as amended) established Overview and Scrutiny Committees within the Leader with Cabinet model of governance. Subsequent legislation including the *Police and Justice Act 2006*, the *Local Government Public Involvement in Health Act 2007*, the *Local Democracy, Economic Development and Construction Act 2009*, the *Localism Act 2011* and the *Local Authorities (Overview and Scrutiny Committees) (England) Regulations 2012* has provided additional responsibilities on the Committee.

BACKGROUND

2. The Overview and Scrutiny Committee Work Programme 2020/21 was agreed in 2020 and sets out a programme of activity that is in line with the Council's priorities.
3. This report requests the Committee to use the Overview and Scrutiny Committee Work Programme 2020/21 and Action Tracker as a tool to assist the Committee in managing its activities during the year.

OPTIONS

4. The Committee has the option to approve, add to or remove items from the Work Programme or to ask Officers to review the position and report back on alternative options to include any new resource implications.

LEGAL IMPLICATIONS

5. There are no immediate legal implications arising from this report.

FINANCIAL IMPLICATIONS

6. There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications then these will be highlighted at that time.

EQUALITIES IMPLICATIONS

7. The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:
- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.

The three parts of the duty applies to the following protected characteristics: age; disability; gender reassignment; pregnancy/maternity; race; religion/faith; sex and sexual orientation. In addition, marriage and civil partnership status applies to the first part of the duty.

8. The Committee should ensure that it has regard for these duties by considering them through the course of its work. This should include considering:
- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
 - Whether the impact on particular groups is fair and proportionate;
 - Whether there is equality of access to service and fair representation of all groups within the Borough;
 - Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.

COMMUNICATION IMPLICATIONS

9. There are no communication implications.

Agenda Item 5

RISK MANAGEMENT CONSIDERATIONS

10. There are no risk management considerations.

CONSULTATION

11. Consultation with the Chair and Vice-Chair of the Overview and Scrutiny Committee will take place as part of the Agenda planning process of each meeting.

POLICY FRAMEWORK

12. The Committee's activities through its work programme are designed to support the corporate direction of the Council.
13. The Chair of the Committee will meet regularly with the Leader of the Council to link the Committee's work programme to the Corporate Forward Plan of business.

BACKGROUND PAPERS

Overview and Scrutiny Committee Work Programme 2020/21 report (20 February 2020)
<https://reigate-banstead.moderngov.co.uk/documents/b4841/Addendum%20-%20Overview%20and%20Scrutiny%20Committee%20Proposed%20Work%20Programme%20202021%2020th-Feb-2020%2019.30%20Ov.pdf?T=9>

ANNEXES

- Annex 1 – Future Work Programme 2020/21
- Annex 2 – Committee Action Tracker

REIGATE AND BANSTEAD BOROUGH COUNCIL:

OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME



Date of issue: 09 February 2021

Report Author(s)	Lead Member(s)	Officer sign off	Subject	O&S	Executive	Council	Open / Exempt	Key
18 February 2021								
Ross Spanton, Community Safety Officer, Justine Chatfield, Head of Community Partnerships	Portfolio Holder for Community Partnerships	Head of Community Partnerships	Annual Community Safety Partnership Scrutiny 2020 To review the work of the Reigate and Banstead Community Safety Partnership in 2020.	18 Feb 2021			Open	
18 March 2021								
Luci Mould, Director of Place	Portfolio Holder for Neighbourhood Services, Portfolio Holder for Economic Prosperity, Portfolio Holder for Planning Policy and	Director of Place	Portfolio Holder Briefing - Place Portfolios To receive a briefing from the Place Portfolio Holders regarding the Place business areas and their portfolios.	18 Mar 2021			Open	

Report Author(s)	Lead Member(s)	Officer sign off	Subject	O&S	Executive	Council	Open / Exempt	Key
	Place Delivery							
<i>Kirsty Jane Hill, Democratic Services Officer</i>	Portfolio Holder for Investment and Companies	Director of Commercial and Investment Activities	Companies Performance Update – March 2021 To receive an update on the performance of Council companies.	18 Mar 2021			Part exempt	
<i>Helen Stocker, Finance Manager</i>	Deputy Leader and Portfolio Holder for Finance and Governance	Interim Head of Finance	Treasury Management Strategy 2021/2022 To consider the draft Treasury Management Strategy 2021/2022 before it is submitted to Executive and Council for approval.	18 Mar 2021	25 Mar 2021	8 Apr 2021	Open	KEY
<i>Luke Harvey, Project & Performance Team Leader</i>	Deputy Leader and Portfolio Holder for Finance and Governance, Portfolio Holder for Corporate Policy and Resources	Head of Projects and Performance, Interim Head of Finance	Quarterly Performance Report (Q3 2019/20) To consider Council performance in the third quarter of 2019/20 in regard to Key Performance Indicators, Revenue and Capital Budget Monitoring and Risk Management.	18 Mar 2021	25 Mar 2021		Open	

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Report Author(s)	Lead Member(s)	Officer sign off	Subject	O&S	Executive	Council	Open / Exempt	Key
<i>Catriona Marchant, Democratic Services Officer</i>	Chair of Overview and Scrutiny Committee	Head of Legal and Governance	Overview and Scrutiny Annual Report 2020/21 Annual Report for Overview and Scrutiny Committee 2020/21	18 Mar 2021		8 Apr 2021	Open	
<i>Catriona Marchant, Democratic Services Officer</i>	Chair of the Overview and Scrutiny Committee	Head of Legal and Governance	Overview and Scrutiny Committee: Proposed Work Programme 2021/22 To consider the proposed work programme for the Committee for 2021/22.	18 Mar 2021	25 Mar 2021	8 Apr 2021	Open	
To be scheduled								
<i>Caroline Waterworth, Commercial and Investment Director</i>	Portfolio Holder for Investment and Companies	Commercial and Investment Director	Commercial Strategy - Part 2 To consider the Commercial Strategy – Part 2.					KEY

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Action tracker - Overview and Scrutiny Committee 2020/21 – Updated 9 February 2021

Meeting 2020/21	Subject and request	Action	Who	When	Completed
21 Jan 2021	Item 5 – People Portfolio holders update	Emergency and temporary accommodation – Members asked for a written answer on how the average number of households in i) temporary and ii) emergency accommodation has changed in the last three years, and also what the average length of stay in emergency and temporary accommodation was currently broken down by different bedroom size properties.	Request to officers	Completed	Written answer circulated to Members on 9 February 2021.
21 Jan 2021	Item 5 – People Portfolio holders update	Publicity for Harlequin post lockdown – Members asked for a written answer on plans for raising the profile of future Harlequin events and Waller Studio films not only on social media but how event times/prices could be publicised more prominently in Redhill town centre.	Request to officers	In progress	
21 Jan 2021	Item 7 – Recovery Scrutiny Panel	Email newsletters to residents – Members asked for a written response on use of Council email newsletters as part of the communications strategy and if this could be shared more widely.	Request to officers	Completed	Written answer circulated to Members on 9 February 2021.

10 Sept 2020	Item 11 – Future Work Programme and Action Tracker	Charitable Trusts – Members requested updated information regarding consultation with the Charity Commission on Trust Funds, including the Reigate Baths Trust Fund and Commons Trust to identify what the funds can or cannot be used for.	Request to officers	In progress	<p>Update from Deputy Monitoring Officer in December 2020 on steps to consult with Charity Commission – circulated to Members.</p> <p>Discussions ongoing with Head of Finance regarding governance and financial issues on options as to the best way forward</p> <p>(Written response circulated to Members in September 2020 giving an update on detailed work to trace and examine legal documents regarding Charitable Trusts).</p>
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